

# **Disabling Popup Blocker for Student Portal**

To access many of the tasks in the student portal, including class registration, your browser's popup blocker must be disabled. Student Portal will prompt to deactivate popup blocker if it is still enabled. Instructions for Chrome, Edge, Firefox, and Safari can be found below.

#### **Google Chrome**

1. Navigate to your student portal and log in.

2. If this is your first time accessing the site, you may receive a message that popups are disabled. You may click **OK**.

3. In the address bar, you should see an icon with a small red X on it. If this icon does not appear, skip to **step 5** below.



4. Click on this icon, select **Always allow pop-ups and redirects from https://portal.trnty.edu**, then click **Done**.



5. If the above icon does not appear, click on the Secure (lock) icon located in the address bar:





#### a. Click Site settings:



b. On the new page, find **Pop-ups and redirects** in the list and click the drop-down box to the right. Change the setting to **Allow**:

← portal.trnty.e	du		
Usage			
443 B · 20 co	okies		Clear data
Permissions			Reset permissions
💡 Locati	an	Ask (de	fault) -
📑 Camer	а	Ask (de	rfault) 👻
🌷 Microp	shone	Ask (de	fault) 👻
(+) Motion	h sensors	Allow (	default) 👻
🌲 Notific	ations	Ask (de	fault) 👻
<> JavaS	cript	Allow (	default) 👻
🖪 Image	8	Allow (	default) 👻
🖄 Pop-uş	os and redirects	Allow	•
Block I	f site shows intrusive or misleading ads	Block ( Allow Block	default)

6. Close the Settings tab(s) and go back to the student portal. Reload the page.



### Edge

1. Navigate to the student portal and log in.

2. If this is your first time accessing the site, you may receive a message that popups are disabled. You may click **OK**.

3. In the address bar, you should see an icon with a small red X on it. If this icon does not appear, skip to **step 5** below.



4. Click on this icon, select **Always allow pop-ups and redirects from https://portal.trnty.edu**, then click **Done**.



5. If the above icon does not appear, click on the Secure (lock) icon located in the address bar:





a. Click Permissions for this site:



b. On the new page, find **Pop-ups and redirects** in the list and click the drop-down box to the right. Change the setting to **Allow**:

All si	tes / https://portal.trnty.edu			
			Reset perm	issions
0	Location	Ask (de	fault)	~
Ô	Camera	Ask (de	fault)	
¢	Microphone	Ask (de	fault)	
(••)	Motion or light sensors	Allow (c	lefault)	
Ģ	Notifications	Ask (de	fault)	
ß	JavaScript	Allow (c	lefault)	
0	Images	Allow (c	lefault)	
Ø	Pop-ups and redirects	Allow		
ē	Ads	Block (	default)	
	Block if site shows intrusive or misleading ads	Allow		
Φ	Background sync	Block	iciusity	·

6. Close the Settings tab(s) and go back to the student portal. Reload the page.



# Firefox

1. Navigate to the student portal and log in.

2. If this is your first time accessing the site, you may receive a message that pop-ups are blocked. You may click **OK**.

3. A bar should appear along the top of the screen notifying you that Firefox prevented a pop-up window from opening. Click on **Options**. If this bar does not appear, skip to **step 5** below.



4. In the options menu, click on **Allow Popups for portal.trnty.edu**.





5. If the bar does not appear, click the **shield** icon in the address bar, then click **Protection settings**.



6. Scroll down to the Permissions section and click the **Exceptions** button to the right of "Block popup windows".





7. Enter the address **portal.trnty.edu** and press Enter. The portal address with the "http:" and "https:" prefixes will appear in the allowed website list. Click **Save Changes**.

ant to allow and then	click Allow.	up windows. Type the exact address c	of the site you
dress of website			
portal.trnty.edu			
			Allow
Website		Status	

8. Close the Settings tab(s) and go back to the student portal. Reload the page.



## Safari

1. Navigate and log into the student portal.

2. If this is your first time accessing the site, you may receive a message indicating that a pop-up window was blocked.

3. In the address bar, click the pop-up window icon on the right (when you hover over it, the URL will be replaced by "Show blocked pop-up windows"). If this icon does not appear, skip to **step 5** below.

Show blocked pop-up windows	

4. Once you have clicked this icon, a pop-up window will appear. Safari will remember your choice for future sessions.

5. If the icon does not appear, click **Safari**, then **Preferences**.

Safari	File	Edit	View	History
About Sa	afari			
Safari Ex	tensio	ns		
Preferen	ces	)		₩,
Privacy I	Report.			
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Show All				
Quit Safa	ari			ЖQ



6. Click on the **Websites** tab. In the list on the left side of the window, scroll down and click on the **Pop-up Windows** tab.

7. Change the option for portal.trnty.edu to **Allow**.

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General		
Content Blockers	Allow pop-up windows on the websites below:	
Auto-Play	Currently Open Websites Block and Notity	
Parto Play	portal.trnty.edu	
Page Zoom		
Camera		
Microphone		
Screen Sharing		
Cocation		
Downloads		
A Notifications		
Pop-up Windows	Remove When visiting other websites: Block and Notify	3
		?

8. Close the Preferences window and go back to the student portal. Reload the page.